

Session ID: 71890

Trends and Best Practices in ERP Training

Wednesday,
April 21, 2010
4:00 PM - 5:00 PM
Mandalay Bay
Lagoon L

Presented by:

Andy Klee,
President
Klee Associates, Inc.



Cherie Warchuck,
CFO
Pioneer Balloon
Worldwide



Contact:
Andy Klee
Andy.Klee@ERPtips.com
1.877.832.2594 ext 210

www.JDEtips.com

Move Training from a Cost Center... to a Profit Center

Drawing upon over 20 years of experience with ERP solutions, Andy and Cherie present the latest training trends and best practices as they apply to JD Edwards clients.

In this session, we'll focus on how and why training should be tied to your business' core strategy, and how you can view training as a profit center, rather than a cost center.

Topics covered include:

- The evolution of training from a course-centric model to a business strategy model
- Virtual training
- Generational differences in training delivery
- JD Edwards certification
- Knowledge transfer
- End user and configuration training
- The future of ERP learning

"The only competitive advantage is the ability to learn faster than the competition."

Arie de Geus, former Corporate Planning Director, Royal Dutch Shell



Find out about the free training and subscriptions we are giving away at Collaborate, and review Andy's picks for the best sessions to attend:

www.JDEtips.com/Collaborate2010.asp