



**JDEtips**

JD Edwards Knowledge. Transferred. Sustained.

### **Accelerated Developer Advanced**

- N. Lerner, Land O' Lakes — *"I felt this was superior to [another company]'s JDE training classes. The training environment is more interactive, and instructors are able to participate directly with student desktops, which gives a very "in-person" feel to an online class."*
- J. Bastida, RSI Home Products — *"This is the best instructor I ever have had; he has the knowledge and experience, but comparing with other trainings I have had, he has the capability to transmit his knowledge in a way that makes complex topics look easier than they seem."*
- O. Norstrom, City of Kamloops — *"Good quality for a good price. It beats [another company] on price and quality."*
- B. Brander, Henry Company — *"The instructor has in-depth knowledge and hands-on experiences, which is rare to me; many instructors are good at classroom setting but [don't] really have real world experience, which makes a huge difference. He knows how to connect the real world and training materials. [He also] went far beyond the scope of training, which I really appreciated."*
- J. Baring, Viva Energy Australia — *"I did the JDE Basic Developer course a month ago and this Advanced course is excellent as well."*
- B. Richards, Blackmores, Ltd. — *"The only other training I have undertaken has been through JDEtips, and with the same instructor, but both courses have been excellent... The whole course was honestly great."*
- P. Weiler, Consultant — *"The course was setup to build on each exercise and that made the course very easy to follow. The course was not just 'turn to page 3 and do this.' It was a 'real life scenario.' As a technical person, I wish I had learned these topics over 10 years ago. I learned so much. Great course."*

### **Accelerated Developer Beginner**

- D. Carver, Allegheny County — *"Instructor did an excellent job and really knows JDE very well. He was able to troubleshoot and answer any question or problem that anyone had."*
- R. Bates, Choctaw Nation — *"The instructor and manuals are wonderful."*
- P. McCullough, CSS Industries — *"The online class was great idea!! Learn and still be able to get to your everyday work."*
- C. Francis, Gov of Bermuda — *"This training is comprehensive and provides the tools that are necessary for development."*
- D. Garrow, O&G Industries, Inc. — *"[Manuals were] very impressive...clear examples and exercises were easy to follow."*
- M. Lewis, Amalgamated Sugar — *"This is the first JDE virtual training that I have taken. I thought it was very well done. Organization of the class and materials were excellent. I like having the two monitors with the instructor on one and the exercise on the other."*
- B. Warren, City of Fort Collins — *"The course material was great – start to finish."*
- J. Belanger, Harper Collins Publishers — *"Overall, I thought the class was a great introduction to JDE. I would definitely recommend to anyone looking to get into JDE Development."*
- S. Posterick, Park Industries, Inc. — *"I liked that the manual was sent to me before the class and enjoyed the exercises. The half day training sessions were great and worked well with my work schedule."*
- K. Carbery, Datanational Corp. - *"[The instructor] did a great job. He is very knowledgeable and could give us real world examples of what we were working on. This class makes me want to take others – such as Report Writer and Advanced Developer."*
- T. Giromini, City of Amarillo - *"This training was very beneficial. I feel it is better to receive directed training in this form so that users may better grasp how and why things are done in the software. The manual is great and very detailed. I can easily understand the different parts of OMW and how to*

*accomplish certain tasks. The instructor was great. He was very knowledgeable and had lots of experience with JDE."*

#### **Accounts Payable**

D. Hill, Assa Abloy —

*"This is the only training I have had, and it was AWESOME!"*

C. Jackson, Assa Abloy —

*"We were shown JDE from beginning to end. By this I mean set-up type functions that we have never been shown."*

D. Desengano, Dole Food Co. —

*"This is by far the best JDE training I've had."*

#### **Advanced Pricing**

N. Liu, Ventura Foods —

*"It beats almost every aspect of training delivered by [another company], IMO."*

K. Montgomery, Paul Mueller —

*"This is one of the better classes I have attended. This class explained quite a few of the 'why is this done?' questions that I had prior to attending."*

N. Liu, Ventura Foods —

*"I really enjoy this class. The content is well-organized, the dual monitor approach is very helpful, and most importantly, as you mentioned before, Ute [Cole] is so knowledgeable about the subject and excellent at teaching. I feel very fortunate to be in this class."*

N. Liu, Ventura Foods —

*"From initial inquiry to course delivery to follow up, [the] JDEtips team take[s] great care of users – coordinator and course staff keep users informed [of] course and payment status, and trainers address every single concern/question users have throughout the entire course. Well done!"*

N. Liu, Ventura Foods —

*"Great teacher with everything you can ask for [in] an excellent JDE trainer. Deep knowledge on the subject matter, hands-on, real-world implementation experience, addressed every single question users ha[d], and a great personality ma[de] a long class really enjoyable. Highly recommended."*

#### **Basic Developer**

E. Schmitt, Standard Textile —

*"This was my first online training of a JDE class out of many. Was a little skeptical at first; however, Jeff was an excellent instructor and the training went as well as being in a classroom. The materials were very good. Jeff was a natural teacher with great knowledge and very good skills. [He] was an awesome choice as the instructor for this class...Overall, one of the best JDE training classes I have taken."*

C. Hopper, Standard Textile —

*"Very detailed instructions and the pace was great! I would highly recommend this class to other new JDE developers."*

#### **Basic Financials**

A. Hong, RiceTec —

*"Lea was the best part of the training. One of the best instructors I've had the pleasure of working with. She's very nice, knowledgeable, patient and helpful. Even after class she was very willing to help and research issues we had."*

J. Pan, Bay Area AQMD

*"Comparing with all other tech training classes I [have] had, Sarah has set a high bar here. She is simply excellent."*

#### **BI Publisher**

T. Blancett, Ennis, Inc. —

*"The most difficult part when it comes to mastering the \*many\* layers of JDE functionality is creating a strong, basic foundation. This class (along with the others we have taken with you guys) is excelling at helping to create that foundation/starting point."*

T. Blancett, Ennis, Inc. —

*"Excellent documentation. The examples and curriculum were fantastic – extremely easy to follow. The examples were as close to real world examples as humanly possible."*

#### **CAM**

- T. Cleveland, Viva Energy — *"I have undertaken two courses now with JDEtips – GL with Grant and this one. Both I found to be extremely well run and informative. Scott's knowledge of this topic is outstanding."*
- T. Cleveland, Viva Energy — *"Scott's knowledge of the topic and presentation skills were excellent. He was extremely helpful and provided us with many real-life examples to draw on...You have chosen the right presenter to deliver this course."*

## **CNC**

- J. Medina, Old Dominion Electric Coop - *"[The instructor was very patient and used great analogies which makes learning much easier.]"*
- C. Van, Port Metro Vancouver - *"Glad your instructors have such in-depth experience with the latest JDE tools. Perfect amount of time spent on Server Manager and OMW fat client. Glad package builds were covered and excellent tips and tricks along the way."*

## **ERW I**

- B. Nelson, Stryker — *"Everything was perfect."*
- J. Santiago, GL Homes — *"I've only taken one other training with another company and this experience was far better."*
- A. Block, Titan Machinery — *"Penny was great, she never missed a beat, she was considerate of all training levels and made sure we were all taken care of at our own speeds. She was awesome!"*
- F. Marlor, City of Cape Coral — *"I just finished the JDEtips Report Writing class and have already made my first JDE RDA report from scratch. Since implementation of our Utility Billing module in JDE, users have never been able to get the total number of active accounts as of right now. I have had to use SQL queries or design a third-party report for them. I was able to use the techniques learned in class to get this done, and the users are tickled pink that they can get this now on demand."*
- D. Garrow, O&G Industries, Inc. — *"Learning tools are fantastic. Manuals/exercises are clearly written and the data is set up perfectly so you can see instantly if your report is working or not. Top notch."*
- F. Wu, Seroyal International — *"I would say this training is the best one I've gotten. I've learned lots of things from this class."*
- G. Blefko, Irex Corporation — *"Everything was great. Manuals are very detailed for referencing in the future. Class pace was good for learning the material. [The instructor] was wonderful and provided excellent information."*

## **ERWII**

- R. Fehrmann, SERVAgrou — *"I have only taken JDE training from JDEtips. The reason for that is that from the first class I took with JDEtips, the quality of the instructors and materials were at a level that surpasses any other training classes I have taken on other subjects."*
- A. Block, Titan Machinery — *"This class was very helpful and was just as informative as the ERWI class I took here."*
- R. Fehrmann, SERVAgrou — *"[The instructor] is great and always seems to keep the material interesting and is open to any questions that we may have. Also, the virtual environment and half-day sessions are perfect for this type of training. I can enhance my skills and still be available to respond to job needs...[She] is the best instructor that I have come across in my 30 years in IT."*
- D. Hicks, Spirax Sarco, Ltd. — *"I've taken [other] on-demand courses. Your live courses offer a better question and answer dynamic. [The instructor] did after-class research into questions we had."*

## **Fixed Assets**

- P. Venegas, Hunt Companies — *"[The instructor] was fantastic in knowledge and presentation skills."*

- J. Lopez, Hunt Companies — *“Great instructor with excellent knowledge. Really knows her stuff and always prepared and patient. Really appreciate the structure of the manuals. [Other] documentation is complicated and not in a logical format.”*
- J. Lopez, Hunt Companies — *“Most excellent training. I would definitely go to JDEtips first with all E1 training needs. We would have made mistakes in rolling out FA if it weren’t for this class.”*
- C. Francis, Gov. of Bermuda — *“The demo system, instruction and manual are first class.”*
- K. Fabijanac, Boston Properties — *“My instructor was amazing. Really knowledgeable, personable, and helpful. Why did I wait so long to take this class?!? I’ve already solved several issues and have a path forward to test solutions for others.”*
- P. Giacomoni, IKO — *“This class was an excellent review of the module. It provided many insights and tips on configuration that have already impacted our implementation.”*
- R. MacEachen, Hillman Group — *“Great class, and a great introduction for a user like me without any prior Fixed Assets experience.”*
- J. Raucci, Hillman Group — *“Excellent documentation and instructor. Both highlight what is important and should be given special attention, as well as how it works in relation to our company’s setup.”*
- K. Vance, Hillman Group — *“She was the best instructor I have ever had in an ERP training.”*
- C. Wichman, Hillman Group — *“This has been another very informative class. [She] is a wonderful instructor, we always request her whenever we can. It’s amazing how much she remembers about our business.”*

### **General Accounting**

- D. Trease, Dream Unlimited Corp. — *“[The training was] better in some ways than previous in-class training. Found that instructor could assist faster with the online class setting. [Instructor was a] superb communicator, knowledgeable of JD Edwards and extremely experienced [with a] real-world finance background.”*
- P. Verranault, Skanska USA — *“I have been working in JDE for three years now and this class gave me the background I needed to understand the basic Accounting set ups and the interaction with other modules we use.”*
- A. Zelinsky, First Capital Realty — *“Sarah has delivered the training in a very clear, efficient and effective way. I would not [have been] able to go through the manual in such a short period of time without her professional guidance. Sarah knows the system very well, and it takes seconds for her to answer even the most complex questions. Also, Sarah is an amazing instructor because she is very successful in explaining complex concepts in a simple, ‘digestible’ way, and giving relevant and informative examples.”*
- G. Byrd, Dole Food Company — *“This was an excellent class to take for our group. Due to the fact that it was only Dole employees, we were able to focus mostly on how we would do the functions in World (our environment). [Instructor was] masterful.”*
- D. Desengano, Dole Food Company — *“This is much better than others I have taken from other companies. Manuals are on spot. [The instructor] is great. A very sharp, kind and accommodating teacher.”*

### **Inventory Management**

- T. Travers, Tiffany & Company — *“The manuals are easy to follow, and jam packed with great examples and explanations. I will definitely use them to refer back to in my day to day.”*

### **Manufacturing I**

- M. Greene, Trex Company — *“[The instructor] was great. Our class was knowledgeable of JDE and he changed the method to accommodate the class.”*
- D. Law, Bell-Carter Foods, Inc. - *“My first formal training experience in JDE – I’m glad I waited to find your classes. [The instructor] was engaging and his style worked very well for me. I wasn’t sure how the online*

*format would work, but he managed us closely and effectively. I feel like I gained significant extra tips about how to both approach and handle work with JDE."*

### **Manufacturing Accounting**

- M. MacKinnon, IMP Group — *"Good training material that can be used for reference once class is completed."*
- P. Beth, Bell-Carter Foods, Inc. — *"[The instructor] was great. He used real life examples and explained things in layman's terms, so it was easier to comprehend. He is very good about asking if we were understanding and what he could do to help us along."*
- B. Brooks, Bell-Carter Foods, Inc. — *"I have not taken any JDE training previously, but it would be extremely difficult to top this class. Product content and pace of class was great. Numerous examples and hands on training enhanced the value of the class."*
- C. Guerra, Bell-Carter Foods, Inc. — *"I am leaving this week-long training with so much more knowledge about Manufacturing Accounting and am excited to apply it to our system and business. [The instructor] was awesome. He facilitated conversations with us that helped to apply what we were learning to our real-world environment. He also helped with the understanding of the more complex information by putting it in real terms."*
- D. Scheel, Bell-Carter Foods, Inc. — *"It was very nice to have the training onsite and to include IT personnel that will be supporting MFG Accounting as well as the personnel that process and analyze MFG Accounting. Made discussions and training very useful so that we saw how things affect each area simultaneously."*

### **Manufacturing Planning**

- R. Fehrmann, SERVAgrou — *"Very good, all the training I have taken through JDEtips have been excellent."*
- A. Walsh, Houghton Intl. — *"JDEtips is better, Documentation is superior to anything else I have worked with. Courses can be applied to relate to company needs. Instructors bring real world knowledge."*
- L. Andreacola, Houghton Intl. — *"The training was good!! [The instructor's] background and case studies he presented really helped drive the subject matter home. This is the third class I have had with JDEtips and every instructor was very knowledgeable and thorough. I enjoyed all the classes and hope I get to take another one! We got to learn tips and tricks for moving through the system in addition to class content. I've been letting other users here know what we learned and feedback has been GREAT!!!"*
- A. Walsh, Houghton Intl. — *"JDEtips is better [than other JDE training]. Documentation is superior to anything else I have worked with. Courses can be appended to relate to company needs. Instructors bring real world knowledge. This is [my] third class from JDEtips. I have not been disappointed yet and this class has kept up with the standards of your classes."*

### **Orchestrator**

- S. Chowdhury, Orlando Utilities Comm. — *"This training is online and remote yet very interactive. Topics were covered thoroughly with plenty of interactive exercises."*
- C. Waters, EnCana Corporation — *"The course content is exactly what I was hoping for so it met my expectation...Excellent content and course materials."*
- W. Williamson, WestJet — *"The training was outstanding! I have taken other training and it does not compare to the presentation method and knowledge. I was extremely impressed with how the training was presented. I have never used this type of portal before and it was seamless. The ability [of] the instructor to quickly access our instance and review/provide assistance was great. Content was great, presentation was great, having a real time access to the Orchestration Client, Studio and JDE was awesome...Kudos. [The instructor] was extremely knowledgeable and prepared. Instruction in IT is not easy as so many things can go wrong. [Instructors] fully and completely understood the content to an expert level and communicated extremely well. Kudos on the setup and presentation of a technically challenging topic."*

- R. Dalton, Consultant — *"#1 of my top 3. All top 3 [were taken] at JDEtips. [Instructors were] very knowledgeable and patient. Showed us real life situations. Content was great."*
- J. Brewer, Great Dane Trailers — *"Both of the JDEtips training [classes] I have received with this instructor have been very good!"*
- R. Cole, American Cast Iron Pipe Co. — *"Any training worth doing is JDEtips. I have not had a bad experience yet. I cannot think of anything that could be improved."*
- R. Eanes, American Cast Iron Pipe — *"The technology setup was the best I've seen for a virtual class."*
- J. Meadors, American Cast Iron Pipe — *"Exercise manual was very informative. I liked how each and every step was shown (with pictures)."*
- D. Myl, American Cast Iron Pipe — *"[The manuals are] very detailed and helpful. Will be a nice reference. [The instructor] did a great job. Even with the last minute change to an online class vs in person, she was great."*
- J. Salter, American Cast Iron Pipe — *"Very good class and good examples. Manuals are very helpful as well as the exercises."*
- J. Hartlett, Great Dane Trailers — *"[Manuals are] very good!! [Instructor is] very good with the class, would highly recommend. I look forward to more classes."*
- S. Hastings, Great Dane Trailers — *"Good course, would recommend to anyone needing to learn Orchestrator."*
- M. Nelson, Great Dane Trailers — *"[Manuals are] very detailed; I like having a printed copy for future reference."*

#### **Procurement**

- B. Campbell, Spirent — *"The documentation was better than [another company]'s classes."*
- A. Webber, Michelman Inc. — *"I think this was a very well displayed and put together class compared to others I've taken. The manuals were amazing. I have already used mine in my day to day work."*
- N. Jaunky, Accenture Services Ltd. — *"This is [my] first JDE training and was very enriching. I appreciated the detailed emails to guide us to login before the first class started, which included pre-tests, instructions on keeping two screens. I appreciated the explanations [from the instructor], particularly examples related to the day to day processes that we do in our respective companies. You get more than what is in the manual when interacting with an instructor. Overall, very good!"*
- R. Radke, Dole Food Company — *"The interactive training portal that allowed dynamic interaction and viewing of students and trainers desktops was very effective. Overall, the training met/exceeded expectations and would recommend to others."*
- T. Cleveland, Viva Energy Australia — *"I liked how the instructor gave us an opportunity to drive the computer through the topics. It helped a lot with navigation and cementing learning."*

#### **Sales Order Management**

- T. Mahajan, Bolthouse Farms — *"JDEtips training was in depth and very helpful. Expert instructor and manual."*
- G. Tadana, Viva Energy — *"[The instructor] is excellent and effective. He knows what he is teaching and with that, we, as his students, trust him on this. Looking forward [to] more training with him."*
- B. Erhart, Hamilton Telecomm — *"[The instructor] was very knowledgeable about the sales order module and helped answer any questions. Her training methods were very effective. For instance, it was helpful to have her check in and see if a certain topic would be of use in our organization so we could focus on the topics that were most relevant."*
- B. Erhart, Hamilton Telecomm — *"I liked how the class was structured. We covered a wide variety of topics in a short period of time, and each day we were able to build on the knowledge we gained from before. I also appreciated how we were able to study the setup and implementation of different applications, which helped with knowledge retention. The instructor was knowledgeable and*

*helpful, the workshop manuals were informative, and the training environment was a valuable tool to assist in learning, as well."*

K. Schmidt, JD Irving Group -

*"I really enjoyed the online classroom environment. It enables taking the training without travelling, and the half-day format is perfect to allow my regular work to continue over the duration of the course. The manuals will be a valuable resource after completing the course. The explanations and examples provided a good foundation for the details and screen shots that lead us through the material."*

#### **Security**

C. Wichman, Hillman Group —

*"The instructor was very patient and was willing to answer questions outside of the course material. The material was very well defined and easy to follow."*

#### **User Interface / Common Foundation**

T. Goss, RectorSeal —

*"Sarah was fantastic. She has a great attitude and vast knowledge of the JDE system."*

R. Callicotte, City of Olathe Kansas

*"[The instructor] is delightful. It's unusual for a class even an hour long not to be boring to me. [She] was able to go two 4-hour sessions without slowing me down – no boredom!"*