



## CNC Tips and Tricks for the Newbie, Part 2

### Server Manager Tips

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**E1** Editor's Note: Part 1 of this article series focused on Tips and Tricks for managing Batch Jobs and UBEs. This article will focus on Server Manager, which is an integral part of EnterpriseOne Systems today.

### Introduction

Server Manager is a web based interface used to manage various aspects of your EnterpriseOne system starting from installation of new systems, updates to existing systems, and monitoring and managing your production systems, covering the complete lifecycle of your EnterpriseOne Systems.

Server Manager was introduced in tools 8.97 and supports all application releases 8.10 higher on a compatible tools release. The functions and features available in Server Manager have evolved over the years. There is a comprehensive Server Manager guide released for every major tools release and this article is not intended to replace the use of the standard guide delivered by Oracle, as I will only be covering some very specific features in this article. This article also assumes that the reader has at least basic to intermediate knowledge of EnterpriseOne CNC concepts and architecture.

There have been changes to the Server Manager User Interface and there are some

differences in how certain features and functions are accessed pre tools 9.1.3 and post tools 9.1.3. Where possible I will show screen shots from both so you are able to find them on your system depending on your tools release.

At a high level, Server Manager Functions can be classified into three broad categories.

- Installation and Setup of New EnterpriseOne System components
- Updating existing EnterpriseOne system components
- **Managing existing EnterpriseOne systems**

This article will focus only on the third category – Managing existing EnterpriseOne systems, and look at useful features available in Server Manager and examples of how to use them.

We will be addressing different areas of managing an EnterpriseOne system that I have divided into the following logical areas:

- Managing and Troubleshooting User activity
- Managing and Troubleshooting Server Activity (Enterprise Server and JAS servers only)
- System Monitoring and Maintenance

**Note** – For JAS and Enterprise Servers we will only be looking at non-clustered servers as an example. Clustered servers like WebSphere clusters have some different options available in Server Manager and while most of the features we will be looking at will apply to clustered servers also, there might be some differences in the options available for clustered servers.

### Managing and Troubleshooting User Activity

#### Finding a user session in the EnterpriseOne system

This is one of the most useful features because it can help you track a user session across different types of servers, different environments, and basically across the entire EnterpriseOne system.

This option is accessed under different menus in Server Manager depending your tools release.

If on an older tools release, you will access this option by clicking on the “Search User Resources” link available on the top left hand side of the Server Manager page.



If on a newer tools release, the same can be accessed by clicking on “User Activity” under the TRACK menu.

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