



# JD Edwards EnterpriseOne Maintenance

By Bill Loban

**Editor's Note:** *There's really no such thing as maintenance-free: our cars, our houses and most definitely, our technology all require some time and investment on our part to keep things running smooth, at peak performance, and avoid breakdowns at all-too-critical moments (which you know is when they'll happen!) JD Edwards EnterpriseOne® is no different. Bill Loban has some tips for two areas that can get overly-cluttered and slow things down to a crawl if they're allowed to grow: Job Records and Associated PDFs, and Work Center messages. Ready for some Fall cleaning?*

## Introduction

When a new application is installed, performance is optimum. Then, users start accessing the system; as they create, update and delete records, plus run reports, the performance of the system starts to degrade. Just as your car needs regular maintenance to keep it running its best, there are jobs run to keep your JD Edwards EnterpriseOne application running at its peak. This paper will address two areas ripe for maintenance: Job records and the associated PDFs and Work Center messages.

## Submitted Jobs

Prior to EnterpriseOne release 8.11, users had the option to run jobs locally or on the server. When jobs are run locally, the Job log and associated PDF are stored on their local machine's hard drive. When jobs are submitted to run on the server, the job log and associated PDF are stored in the Print Queue directory on the Enterprise server (Figure 1).

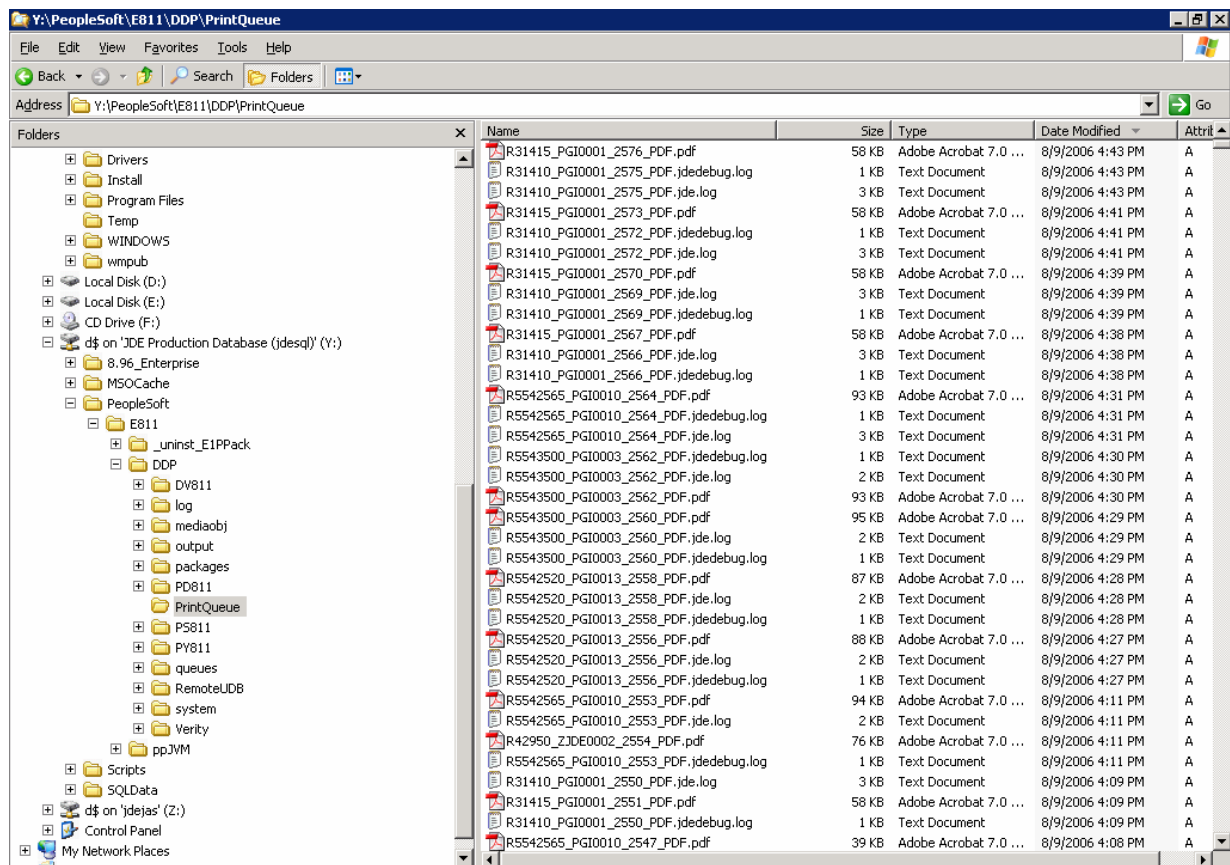


Figure 1 – Print Queue Directory



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Without a maintenance plan, this file will continue to grow; depending on the number of users submitting reports, the file can become quite large. Another way to view the number of submitted jobs in the system is to call the “Work with Submitted Jobs” application (Figure 2).

View Job Status - Submitted Job Search - Microsoft Internet Explorer

Address: http://jdejas:81/jde/E1Menu.maf

PeopleSoft®

EnterpriseOne Menu

Open Applications: Submitted Job Search

Fast Path:

Roles: SYSADMIN

View Job Status - Submitted Job Search

Host: JDEDB

User ID: \*

Job Queue: \*

Records: 801 - 835 of 835

Queue	Status	Description	Priority	Type	User	Job Details	Host
QB9	D	Done	5	UBE	GANDREWS	R42810_ZJDE0001_9024_F	JD
QB9	D	Done	5	UBE	GANDREWS	R42800_PGI0038_9023_PC	JD
QB9	D	Done	5	UBE	GANDREWS	R42800_PGI0037_9021_PC	JD
QB9	D	Done	5	UBE	GANDREWS	R5542565_PGI0014_9019_JD	JD
QB9	D	Done	5	UBE	GANDREWS	R5542565_PGI0013_9017_JD	JD
QB9	D	Done	5	UBE	MTAGGART	R09801_ZJDE0001_9011_F	JD
QB9	D	Done	5	UBE	MTAGGART	R42800_PGI0035_9010_PC	JD
QB9	D	Done	5	UBE	MTAGGART	R5542520_PGI0012_9008_JD	JD
QB9	D	Done	5	UBE	MTAGGART	R31802A_PGI0006_9006_P	JD
QB9	D	Done	5	UBE	MTAGGART	R31422_PGI0001_9004_PC	JD
QB9	D	Done	5	UBE	MTAGGART	R31415_PGI0001_9003_PC	JD
QB9	D	Done	5	UBE	MTAGGART	R31410_PGI0001_9002_PC	JD

Figure 2 – Work with Submitted Jobs

It is a good idea to have a monthly maintenance plan to purge the old job record and the associated PDFs. Most users do not need any reports more than 30 days old. Of course, there are always exceptions, so you'll want to check with the users before purging records.

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