



# Using Change Assistant (Formerly known as Deployment Assistant)

By Mike Wright, Werner Co.

**Editor's Note:** *Have you been guilty of resisting change? Suspicious of some of PeopleSoft's new ways of doing things? Mourning the loss of the Knowledge Garden? Fess up, now –We'll bet some of you have been. Read up here on the new Change Assistant – formerly known as Deployment Assistant, which is an advanced version of the Update Center. Mike Wright helps us see the advantages of using this new tool for searching application and tools updates.*

One of the biggest complaints people have had recently is with the ability to search for fixes, software action requests, and tools releases. A lot of change has happened since Peoplesoft has entered the picture. When they got rid of the Knowledge Garden, it suddenly became difficult to do the same things that all of us were used to. A new tool has been developed by Peoplesoft to help with some of these searches called Change Assistant. It was previously known as the Deployment Assistant.

This tool is really an advanced version of the Update Center. You can still use the Update Center to find fixes but as you will see in this paper, there are distinct advantages to using Change Assistant. This paper will go through the following areas:

1. **Setting up Change Assistant**
2. **Searching for fixes and information**
3. **Downloading/Deploying with the tool**

## Setting up Change Assistant

You can set up the Change Assistant on a normal workstation. But, if you are going to eventually use it for downloads, I would recommend putting it on your deployment server. That will make more sense later on when we get to the downloading/deploying section.

In order to get started you have to go through Peoplesoft's Customer Connection. Log in using your Customer Connection user name and password to get to a screen similar to Figure 1. If you do not have a Customer Connection user name and password, then you will need to contact your company's Web Administrator or Peoplesoft's support line to get one.



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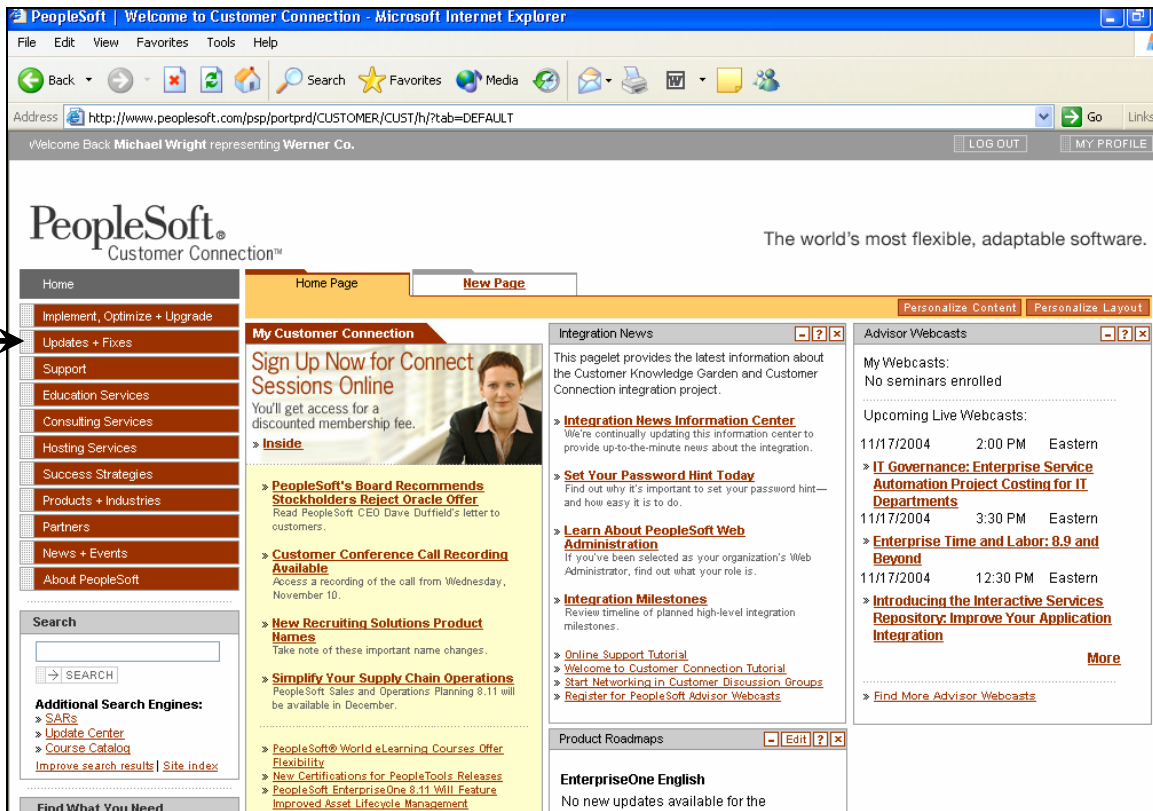


Figure 1 - Customer Connection Initial Screen

Click the Update + Fixes on the left menu structure to get to the screen in Figure 2.

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